

Appendix 1 – Places for London Proposed Scorecard Financial Year 2025/26

Measure	Weighting	Target	Floor Target
Safety and Risk			
Enhanced Tenant Compliance Risk Profile	10%	5%	7.5%
People Killed or Seriously Injured (KSI)	10%	0	0
Colleague			
Total Engagement	5%	Dependent on baseline at year end	
People Plan Milestones	2%	100%	80%
Diversity:			
All Staff Representativeness – Disability	2%	Maintain 24/25 results	
All Staff Representativeness – Minor Faith	2%	Maintain 24/25 results	
Leadership Representativeness – Black and Minority Ethnic	2%	Maintain 24/25 results	
Leadership Representativeness – Gender	2%	Maintain 24/25 results	
Customer			
% Affordable Starts on Site	2.50%	45% ¹	43%
Starts on Site (Cumulative)	2.50%	4,619 ¹	4569
Housing Completions (Cumulative)	5%	1,748 ¹	1,672
Places Delivery Milestones	15%	90%	70%
Customer Satisfaction Survey	5%	65%	64%
Sustainability and Inclusivity			
Sustainability and Inclusivity Milestones	15%	90%	70%
Finance			
Total Revenue	5%	As set out in 2025/26 Budget ²	
Operating Surplus	5%	As set out in 2025/26 Budget ²	

Measure	Weighting	Target	Floor Target
Asset Disposals	5%	As set out in 2025/26 Budget ²	
Dividend	5%	As set out in 2025/26 Budget ²	

¹Subject to change based on year end results

²Budget awaiting TfL Board Approval